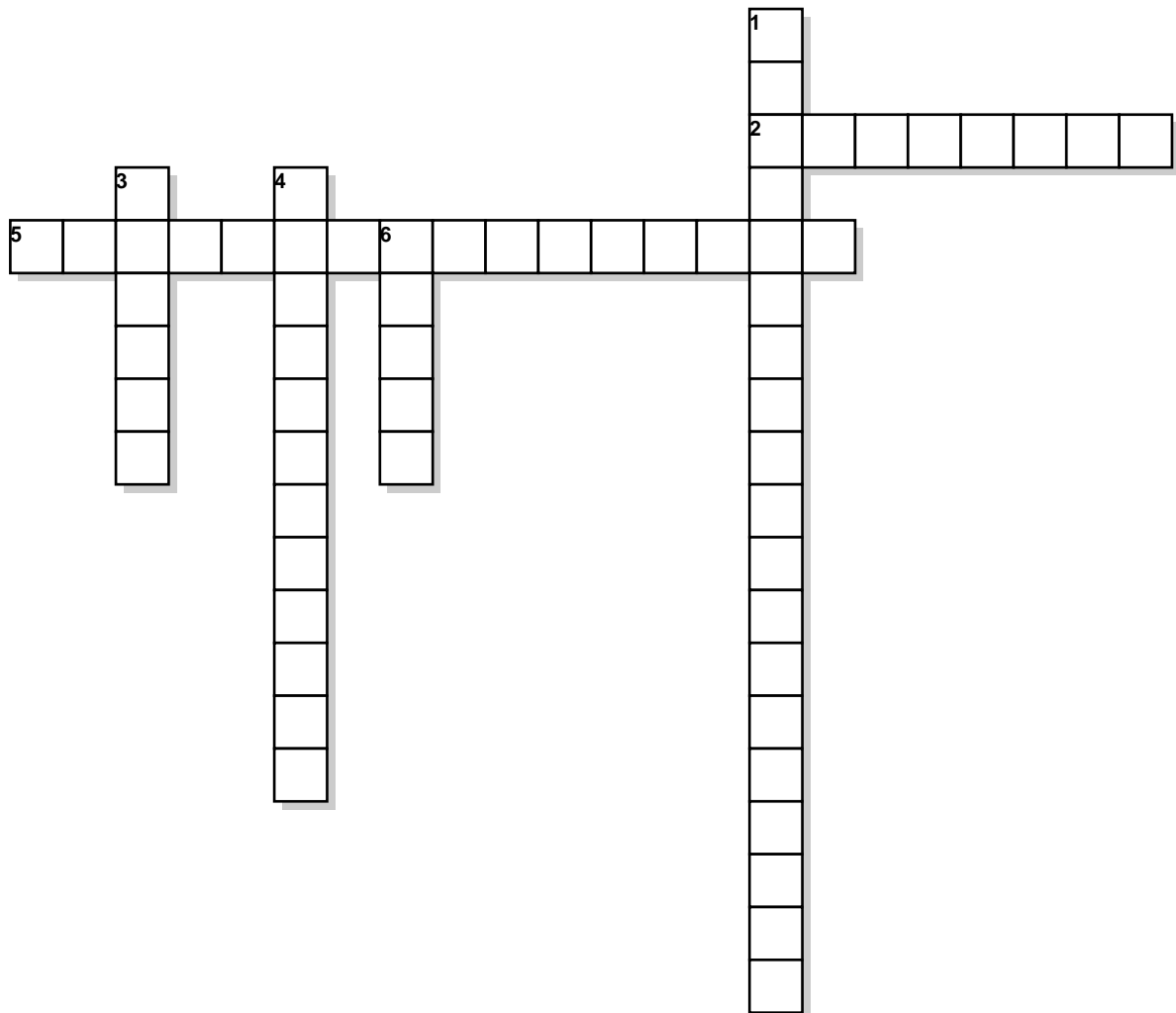


# Anglo American



## Across

- 2 A plan for achieving key objectives
- 5 Managing change in the people, processes and culture of an organisation

## Down

- 1 An effective review process can ensure \_\_\_\_\_
- 3 \_\_\_\_\_ is also known as continuous improvement
- 4 The development of performance standards based on the most efficient methods or procedures in the industry
- 6 Anglo American's \_\_\_\_\_ Optimisation programme unlocks additional value across the Group