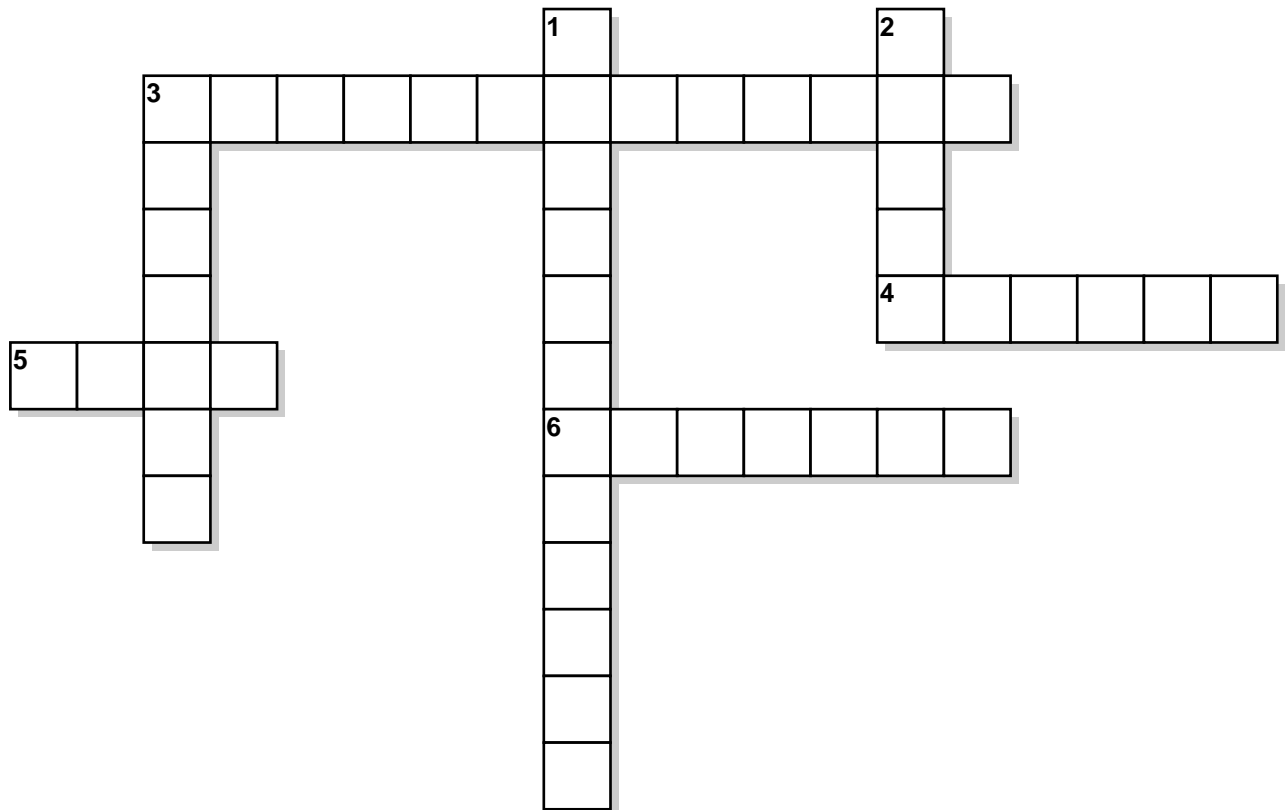


UNISON



Across

- 3 _____ channels are the way in which messages are passed up, down and across an organisation
- 4 Different roles within an organisation require different _____
- 5 An organisational structure with fewer layers and more people in each layer
- 6 The way of working within a particular organisation

Down

- 1 A tall organisational structure
- 2 Directors, managers, supervisors - are all examples of these
- 3 Chain of _____ - how authority passes down the organisation