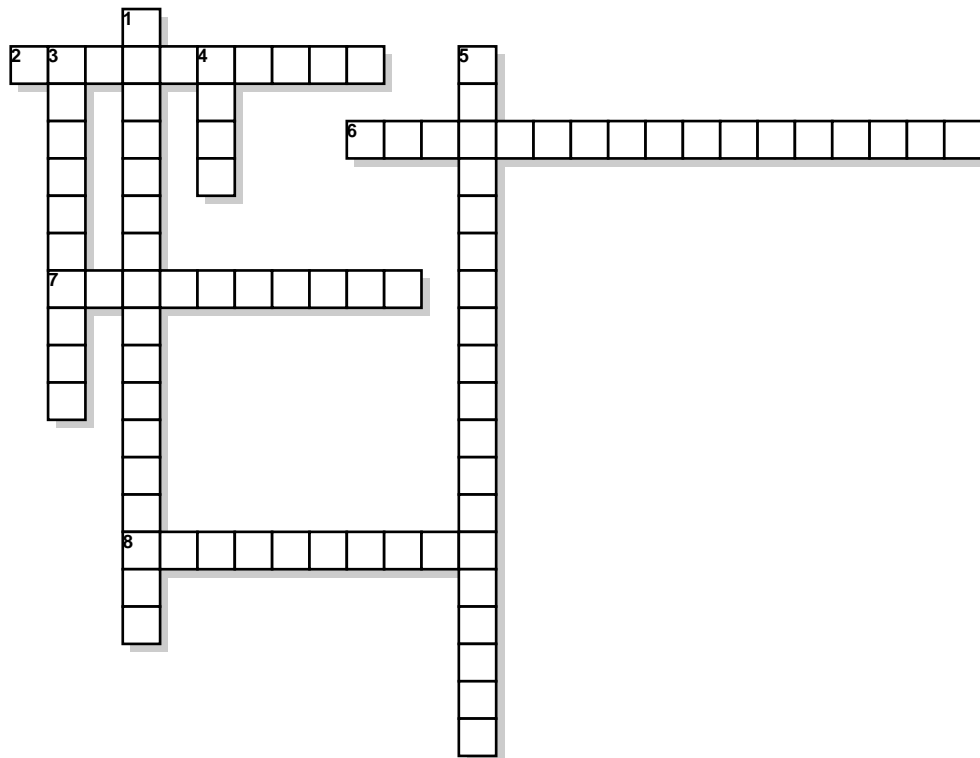


CMI



Across

- 2 These are the specific goals that organisations and individuals seek to achieve.
- 6 Alignment of an organisation behind a plan for the fulfilment of agreed objectives is known as _.
- 7 When a leader makes a decision alone and conveys it to staff without allowing dispute or discussion they are known as a _ manager.
- 8 Socially accepted behaviours for each of the members of a team.

Down

- 1 A __ is where a leader provides everybody with an opportunity to participate in the process of decision making.
- 3 _ are indexes, standards or points of reference in measuring or judging a quality or value.
- 4 A group of people with shared targets, responsibilities and accountabilities.
- 5 The skills and knowledge that individuals require in order to be effective within the workplace.

Possible Answers:

Autocratic, Benchmarks, Corporate Strategy, Democratic Manager, Employability Skills, Group Norms, Objectives, Team