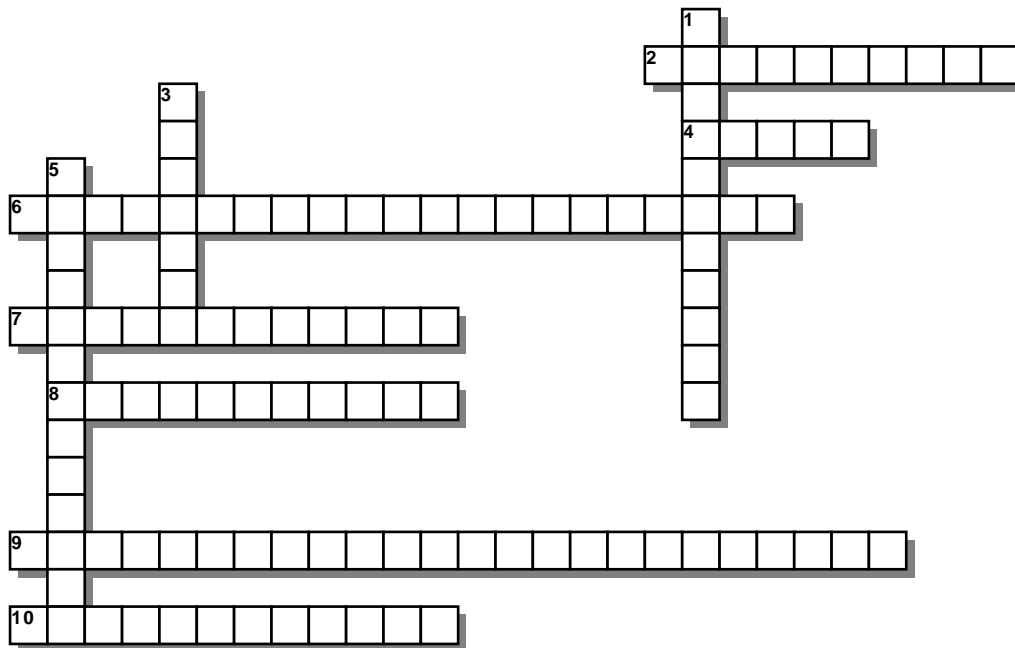


First Group



Across

- 2 - The ability to inspire others to achieve an organisation's goals
- 4 - An organisation's philosophy or way of working
- 6 - This Act was formed in 1974 and is in the interests of people at work
- 7 - Groups or individuals who have an interest in an organisation and the decisions it makes
- 8 - Laws, regulations and rules that a business is obliged by law to observe
- 9 - FirstGroup employees are issued with this to record any identified safety issues
- 10 - The acknowledged 'best way' to perform a service or task, often determined by a comparison of similar practices within an organisation or industry

Down

- 1 - Activities to further the personal needs of individuals
- 3 - The typical pattern of doing things in an organisation
- 5 - Complete intolerance of certain behaviour

Possible Answers:

best practice, culture, development , ethos, health and safety at work, injury prevention handbook, leadership, legislation, stakeholders, zero tolerance