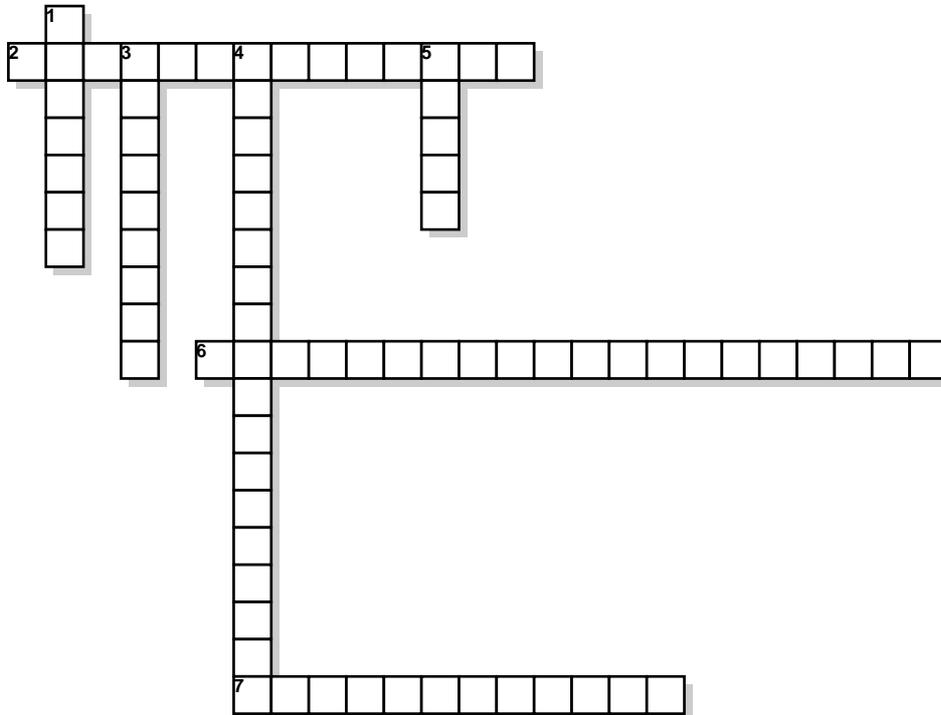


Tarmac



Across

- 2 The business function responsible for the deployment, training and development of people as a strategic resource within an organisation.
- 6 An ability to earn superior profits through lower costs or distinctive product quality that competitors cannot readily copy.
- 7 __ are persons or groups with a direct interest in the decisions or behaviour of an organisation (e.g. shareholders, employees, customers, suppliers, creditors, local community).

Down

- 1 Set of assumptions, beliefs and patterns of behaviour that are characteristic of an organisation or group of people.
- 3 The process to assess the performance of an employee, often based on comparing outcomes with targets is known as an __.
- 4 Giving the same opportunities for employment or promotion regardless of gender, race, religion, disability or age is known as __.
- 5 Low staff turnover can reduce recruitment and training __.

Possible Answers:

Appraisal, Competitive Advantage, Costs, Culture, Equal Opportunities, Human Resources, Stakeholders