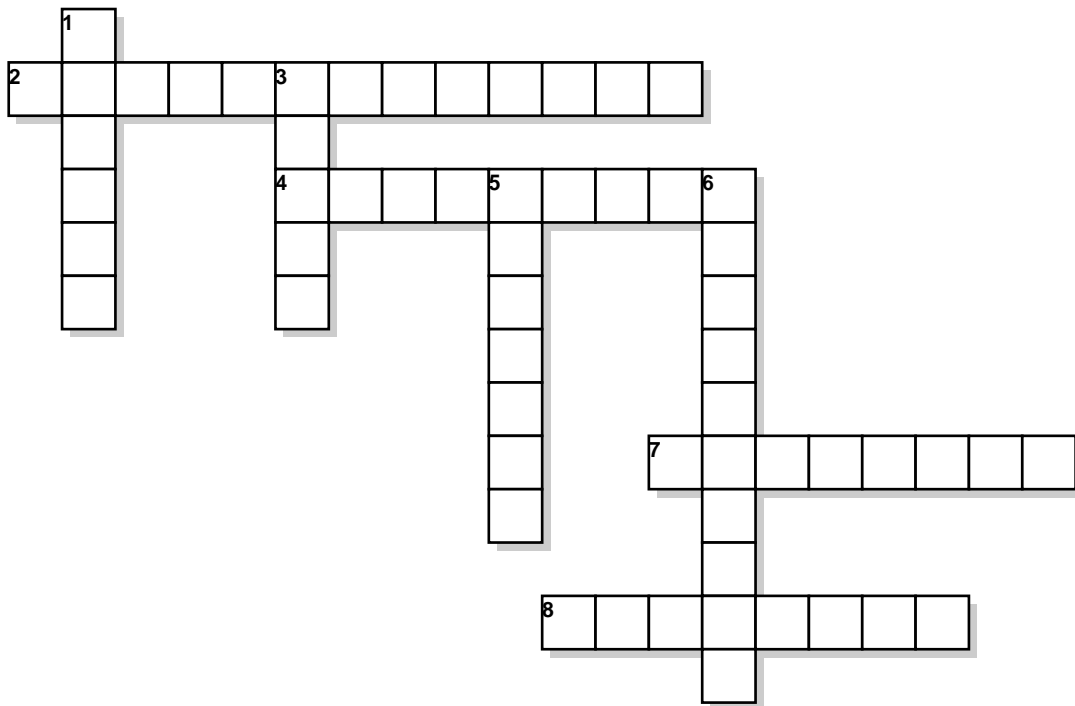


# Enterprise Rent-A-Car



## Across

- 2 Fundamental to every aspect of a business.
- 4 Training for new recruits.
- 7 Used to monitor and improve communication processes.
- 8 Communications plan.

## Down

- 1 Communication channels can be informal or \_\_\_\_\_.
- 3 Potential barriers to the communication.
- 5 'The way we do things around here'
- 6 Transferring information through signals.