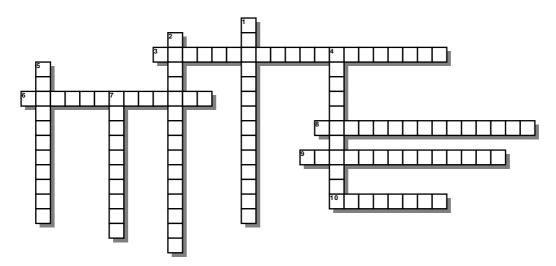
Nuclear Decommissioning Authority



Across

- 3 A strategic element that enables an organisation to compete more effectively than its rivals
- 6 A US psychologist who proposed that people are motivated by a 'hierarchy of needs'
- 8 Which motivational theorist described two distinctive styles of management with Theory X and Theory Y
- 9 The function iwthin business responsible for an organisation's people
- 10 Activities designed to improve the competence and ability of individuals in order to better enable an organisation to meet its objectives

Down

- 1 Non-financial rewords which form part of a remuneration package
- 2 Creating conditions for staff that allow work and home commitments to be balanced
- 4 Activities designed to further the personal needs of individuals
- 5 A commercial arrangement according to which one company provides services for another company
- 7 The commitment or effort required to achieve a goal or a set of goals

Possible Answers:

Abraham Maslow, Douglas McGregor, competitive advantage, development, fringe benefits, human resources, motivation, subcontract, training, work life balance