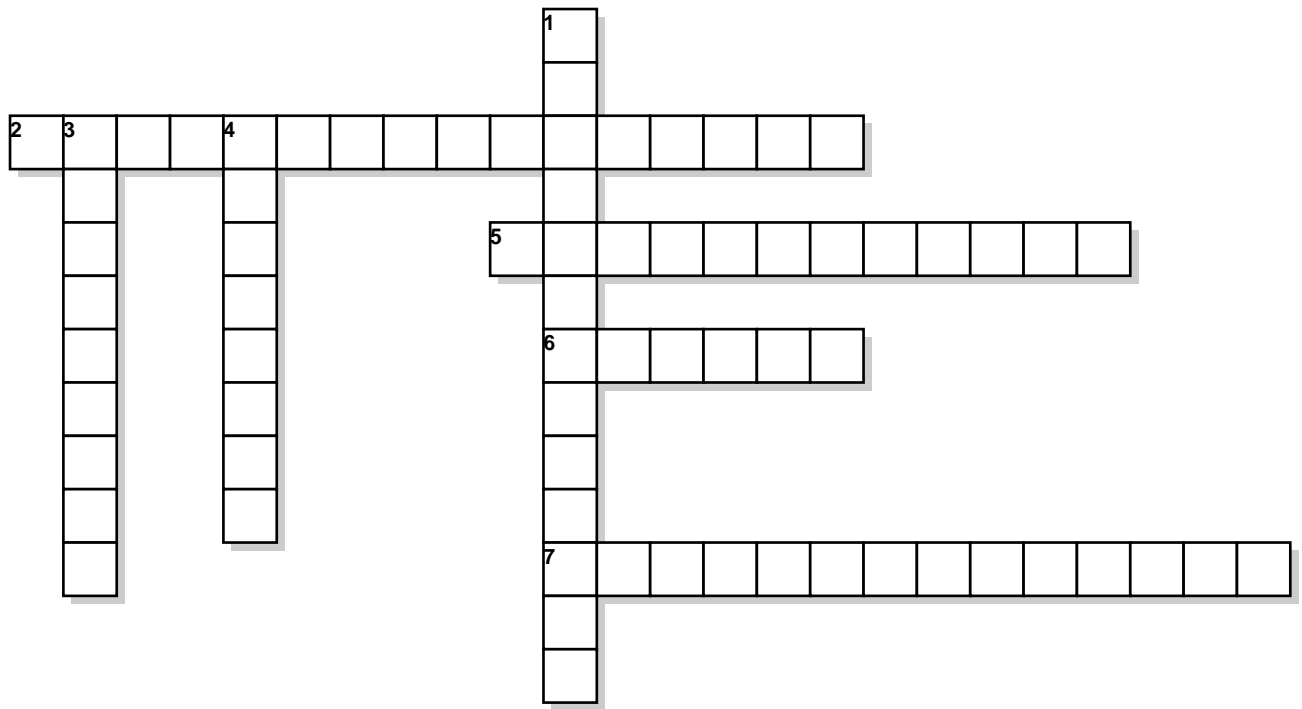


British Gas



Across

- 2 Continuous building up and development of knowledge and skills within the workplace
- 5 One of Henri Fayol's 5 key functions of management
- 6 There are a variety of _____ paths within British Gas
- 7 Employees work at different levels of _____

Down

- 1 The number of employees who are directly supervised by one person
- 3 British Gas understands the importance of _____ in its employees
- 4 One of the ways a business could be structured by