

Harrods

N J P V Z C O M M U N I C A T I O N Q H U S A
D Q H E H Z M C I I D N W I V T A R T H T E L
N U J D Z U E Z O B G R Y M J V J K D N B J T
T A M H Y R H X S M M G F Z L L R J E Y F I V
R U M X G I E P U S K J H V N N Z M M D Q H L
J A L R D G X S X V K S B I L U T H O Y O V Y
W D G L E A D E R S H I P Y N I E N C E H J C
G Q E R T P X U M S R F S O U D K M R Z X L A
D Y A K K U U T H L M L I R O E W J A E K S S
W T E S C K B T M R F T C B N V W I T B G S Y
B L H C U C J T A Z A E H Z G E A Z I M Z Q B
W O O R L J G U R T R L N T H L Z L C C W O Z
T D U S T V D C O A I W I K Q O J P U E B Q N
V N O I U C J R Q V I O P B U P Y Z J E Z S E
I X H Z R R B U S B W N N R Q M L D M P S R G
O F K I E O N E Y T Y I I Y Z E Z U I Z L R R
V C C E J L I G Q F U O E N B N C G V M I N Y
G G D M J C A J R X Z I B P G T G U J U B C I
J N K C M Q O Y M M W Y C J B A Q Y W N D K X
E N G A G E M E N T S C A C O A Z N N A W G R

Communication
Development
Job rotation
Reputation

Culture
Engagement
Leadership
Training

Democratic
HRM
Recruitment
Values